

APPLICATION ENGINEER

FOR PTC PRODUCTS (M/F)

SOFTWARE FACTORY – YOUR PARTNER FOR DIGITAL TRANSFORMATION. As a long-standing software and technology partner to PTC, we develop specific modules and solutions for big-name companies worldwide in close cooperation with our customers. At our headquarters in **Garching near Munich** we are now looking for an addition to our team.

Your Responsibilities

- Handling technical and application-specific customer requests
- Analyzing and consolidating customer feedback and needs
- Providing feedback to developers, marketing and sales to ensure that the quality of our products continues to improve
- Creating training, sales and marketing material
- Demonstrating the benefit of our products and projects to our customers

Your Profile

- Degree in engineering or comparable work experience
- Good working knowledge of PTC Creo
- Safe handling of PDM systems, ideally PTC Windchill
- Experience with technical processes and their implementation
- Customer and service orientation as well as flexibility and the ability to work in a team
- You work independently in a team orientated manner and are willing to assume responsibility
- Structured and target-orientated work method and a high level of quality awareness
- Good command of English
- Professional demeanor

What we offer

- Full-time or part-time job
- Permanent employment with flexible working hours (flexitime)
- Attractive location at Business Campus in Garching (4 km from Forschungszentrum)
- Spacious, open and bright office space; area promotes exchange of ideas and information
- Intensive training and processes to comfortably assimilate employees

Are you interested?

We are looking forward to your detailed application including your availability and desired salary via mail or email to the address indicated at the bottom of the page.



YOUR PARTNER FOR DIGITAL TRANSFORMATION

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25 YEARS SF.

25 YEARS INNOVATION.

25 YEARS CUSTOMER SATISFACTION.



Who we are

Software Factory optimizes horizontal data integration with tailor-made ON TOP solutions across the entire value chain. We are the partner for digital transformation in the context of Industry 4.0, smart production, mechatronics and Internet of Things.

BMW, Bosch, Siemens, TÜV and many more companies rely on our software solutions and our outstanding quality.

We are in close and active contact with universities, we educate, work in research projects and support the qualification of students with internships and theses. Software Factory was founded by members of the Institute for Machine Tools and Industrial Management (iwb) of Munich's technical university (TU München) in 1992 and owns experience from more than 20 years in realizing challenging software projects and products.

How we work

Software Factory plans and realizes systems and components for company-critical and company-wide processes. Our top priority is to increase and ensure the competitiveness of our customers with innovative and optimized solutions. We reach this goal by the team work of our professional and reliable employees, fairness and by open cooperation in partnership with our customers. Our employees are graduate computer scientists, business data processing specialists, mathematicians, engineers, natural scientists or qualified IT specialists which are trained by Software Factory. Satisfied customers and our employees are our main reasons for success.

What we do

Companies are more and more rated on their level of innovation. The cooperation of disciplines, the synchronization of processes and data make the basis of Big Data and Industry 4.0. With our services Digital Engineering, Digital Manufacturing & Operations, Digital Service and Industrial Cyber Security companies are ahead of their competitors and in step with the time.

What's in for you

At Software Factory, a practice-oriented task in a dynamic and friendly working environment in an attractive location in Garching near Munich is waiting for you! Look forward to great colleagues in our international team with flat hierarchies and direct communication and the ability to actively shape the company!

Our Benefits

- 30 days leave
- Performance bonuses and incentives
- Individually tailored career development paths
- Meal allowance / access to medical fitness center in house
- Beverages freely available
- Car park
- Travel allowance
- Subsidized car-sharing scheme
- Assistance in finding accommodation
- Regular team events
- Bonus for successful staff recruitment

Your opportunities at SF

Whether you are an intern, a student, a newcomer to the working world, transferring from another discipline or a seasoned professional; Software Factory has an attractive offer for every phase of your professional career.



Be in step with the time and shape the digitalization of the working world with us!

We are looking forward to working with you!



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